

Information Crib Sheet

Audio and video conferencing



What is teleconferencing?

A teleconference is the live exchange and mass articulation of information among several persons and machines remote from one another, but linked by a telecommunications system. Terms such as audio conferencing, telephone conferencing and phone conferencing are also sometimes used to refer to teleconferencing.

Your telecommunications system may support the teleconference by providing one or more of the following: audio, video, and/or data services by one or more means, such as telephone and computer.

In-house conferencing

If your business regularly uses conferencing, we would recommend that it is more cost effective for you to purchase conferencing equipment and set up a suite in-house and uses your existing lines. iCS works with 3 well-renowned manufacture's of conferencing equipment: Cleartone, Konftel and PolyCom. This means we can tailor your conferencing solution to your budget, needs and existing solutions, while giving you the best technical support and advice through our years of working together.

Hosted conferencing

Some phone systems and software come with a hosted conferencing suit built in. Depending on your system, you may be able to conference over your current system or invest in one that can. You can conference from any desk or anywhere in the world simply with an internet connection and our conferencing software.

iCS Konference

Alternatively if you do not wish to purchase equipment or hosted software there is an over-the-phone conferencing service offered by iCS called iCS Konference. It is the cheapest, greenest audio conferencing service in the UK! iCS Konference is a totally secure conference call available any time of day and night, anywhere in the world.

For instructions visit <http://www.icscomms.co.uk/what-we-do/services/ics-konference.html>

Interested in an in-house or hosted teleconferencing system? Call our team today

0800 9 77 88 99

Business Phone Systems

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