



Product Sheet - Hosted telephony



For over 27 years, iCS Communications has been supplying our customers effective solutions. We are committed to giving our customers the best service possible, giving high level technical expertise with a friendly face.

Why iCS Communications?

Hosted telephony offers standard features and levels of integration that are impossible to find in a traditional telephone system, and at costs that simply can't be ignored.

Choosing a single supplier who understands your business is essential. With iCS, you'll get an honest price, no surprises and a free audit of your existing telecoms to establish if hosted telephony is right for your business.

What is Hosted?

Hosted telephony solutions are specifically designed to be flexible and scale up and down according to the peaks or seasons in a business. Additional lines and features can be added or removed quickly at the flick of a switch.

Because hosted VoIP sends and receives data via the internet, most providers offer **FREE UK landline and mobile calls.**

Switching from traditional telephony to an IP-based service is seamless and our telecoms engineers will ensure this is completed with minimum disruption to your business.

Call iCS Communications today on 0800 9 77 88 99 to find out more about our hosted solutions and book a no obligation review to discuss your options.



The benefits of a hosted phone system:

- Installation is quick and easy
- Make and take calls on the go with mobile integration
- Build in disaster recovery to keep you in touch with your customers at all times
- Call recording, auto attendant and presence are just a few of the features available
- Flexible and scalable, on demand
- Self-install of remote workers makes deployment easy and cost effective
- Basic call logging makes management simple



About iCS Communications

iCS Communications is an independent supplier of business telecoms, data and energy to UK businesses. With more than two decades' experience, we provide you with value for money by offering the essential services you need to operate efficiently.