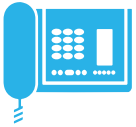




Feature Focus: Remote Working



iCS has teamed up with leading telecoms system provider Splice.com. In today's business world, the desire to work away from the general workspace is growing rapidly. SelectVoice offers a broad selection of remote working and mobility features supported by a wide range of devices.



Desk Phones

Can be used at home, as well as in the office, with secure remote access for both voice and call data. Having a desk phone at home allows users to take advantage of advanced phone features including; handsfree speech, headset working and the full suite of phone and system user features. Additionally, Wi-Fi access for desk phones is available, subject to phone type, avoiding the need to be located next to the home router.



Softphones

Growing in popularity with the mobile workforce, allowing users to take advantage of home Wi-Fi via their PC. Navigate Pro softphone offers all the features of an advanced Splice.com desk phone, runs on the user's laptop, integrates with Skype for Business and adds additional benefits such as dial from Outlook contacts.



Smartphones

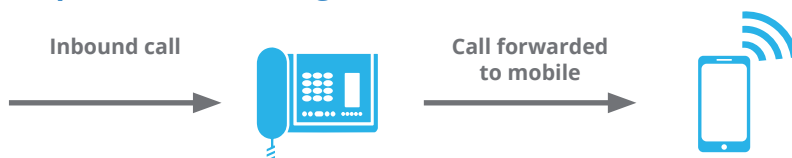
Are common place and with the Splice.com iPCS smartphone softphone application available to those using Android, Apple and Microsoft phones, one device can now combine the roles of personal mobile and office phone. Sharing the primary features of a desk phone, the iPCS application allows users to truly benefit from wireless working in a remote yet secure mode.



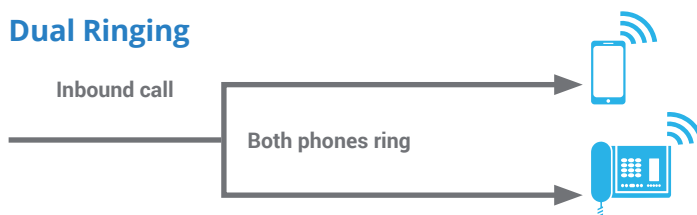
Call Forwarding

Both simple and the most common way of working for a remote worker irrespective of location. Users can forward personal calls or group calls to their remote device of choice. Additionally, calls can be presented to both desk device and forward to device simultaneously.

Simple Call Forwarding



Dual Ringing





Feature Focus: Remote Working



Web Partner

Allows users to manage/control SIP phones from a web browser. Web Partner can also be used in conjunction with call forward features as part of a DR solution i.e. should a cloud based solution experience a connectivity fault, users can simply activate their call forward options via the cloud over standard internet /mobile access. Features include click and dial following a directory search, dial from BLF, BLF user status, quick settings, general settings, call history including user and departmental voice mail and playback control. With Spliceom PCS phones record/transfer and conference facilities are also available.



Hot Desking

SelectVoice provides true Hot Desk facilities for those scenarios where employees work at more than one location. Businesses that have multiple offices, or employees who sometimes work at home, are just two common examples. Users can login to a phone and automatically set their personal attributes, so DDI calls, Departmental calls, and voicemail can be delivered to them, wherever they choose to work.



Location

In the office
Out of the office
Working at home



Devices

Desk phones
Softphone on PCs
Softphone on
smartphone



Features

Voicemail BLF
favourite status
Call history
Centralised
Directory



Calls

DDI
Department



Hot Desking