

www.icscomms.co.uk



info@icscomms.co.uk

Out of Bundle Vodafone

iCS



Out of Bundle Charges - Vodafone

The following charges apply once you have used your allowance, or if you call/text/browse outside of your allowance:

Standard UK call charges	Cost per minute (1 minute minimum call charge)
Calls to any Vodafone UK mobile, standard UK landline (starting 01, 02 or 03) and UK voicemail	45.84p per minute
Calls to any Channel Islands and Isle of Man mobile and landline (starting 01481, 01534, 01624)	45.84p per minute
Calls to other UK mobile networks	45.84p per minute
Additional Data	£5.42 per 250MB
Calls to European countries	£1.25 per minute
Calls to any other international destination	£1.67 per minute
Video calling to any Vodafone UK mobile	45.84p per minute
Video calling to other UK mobile networks	46.8p per minute
Video calling to international mobile networks	46.8p per minute



Standard UK text charges	Cost per message
Standard UK text messages	15p per text
Standard UK picture messages	37.5p per text
Standard UK video message	51p per text
Text from UK to International (Up to 160 Characters)	29.17p per text

Non-geographic call charges	Cost per call
Non-geographic numbers starting 0500	17p (ex VAT) a minute (one minute minimum call charge)
Non-geographic numbers starting 0871, 0872, 0843 or 0844	Access charge of 45.84p a minute plus a service charge* (one minute minimum call charge)
Charity numbers	Free
Radio-paging services (starting 076)	42.5p (ex VAT) a call
Personal numbering services (starting 070)	55.34p (ex VAT) a minute (one minute minimum call charge)
Call forwarding services (e.g. 07744, 07755)	45.84p (ex VAT) a minute (one minute minimum call charge)
118500, 118404	Access charge of 45.84p a minute plus a service charge (one minute minimum call charge)
118212	Access charge of 45.84p a minute plus a service charge (one minute minimum call charge)
118118, 118661, 118888	Access charge of 45.84p a minute plus a service charge (one minute minimum call charge)



Premium Rate call charges	Cost per Call
Premium rate services (starting 09)	Between 62.5p and £1.88 per minute. Please see the 09 number checker on vodafone.co.uk for details on which numbers are charged for a call and which are charged by the minute. Please note that there is a one minute minimum call charge.
Voice short codes. These are usually 5-7 numbers long and used for TV or radio shows, competition lines and information services. The service provider will let you know the cost of the call.	Free to £2.00 every minute (one minute call charge)

Calls, texts and browsing whilst abroad:

	Make a call PPM	Call to Euro Zone	Call outside Euro Zone	Receive a call PPM	Sending Texts	Sending Picture Messages	Using the Internet	Data Cap
Europe	3.9p	125p	167p	0.8p	1.5p	3.9p	3.9p	£39.33
Unregulated Europe	24.5p	150p	200p	7.1p	8.1p	37p	45.9p per MB	
Asia Pacific	80p	150p	200p	75p	35p a text plus the UK text message rate	37p	£3 per MB for the first 5MB, then £15 per 5MB thereafter	
USA/Canada	135p	150p	200p	100p	35p a text plus the UK text message rate	37p	£3 per MB for the first 5MB, then £15 per 5MB thereafter	
Rest of the world	165p	165p	200p	130p	35p a text plus the UK text message rate	37p	£3 per MB for the first 5MB, then £15 per 5MB thereafter	
Rest of the world2	200p	200p	200p	150p	50p a text plus the UK text message rate	37p	£6 per MB for the first 5MB, then £30 per 5MB thereafter	



Calls, texts and browsing whilst abroad continued...

In both Europe Zone's iCS Communications will charge you for the call you make in one second increments, with a 30 second minimum call charge. All calls you receive are charged per second.

In USA & Canada iCS Communications will charge you for the call you make and receives in one minute increments with a one minute minimum call charge.

In Rest of world and Rest of world 2, iCS Communications will charge you for the call you makes in 1 minute increments with a 1 minute minimum call charge. For receiving calls, iCS Communications will charge you in increments (depending on your price plan) with a minimum call charge. Premium rate and satellite calls are excluded and additional charges (including network handling fees) may apply. If iCS Communications is charged an admin fee from a foreign network operator for you to receive a text, iCS Communications will pass this charge to you.

List of Countries by Zone:

Europe Zone 1 (Regulated Europe):

Austria, Belgium, Bulgaria, Channel Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy (inc. Vatican City), Latvia, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands) & Sweden

Europe Zone 2 (Unregulated Europe):

Albania, Bosnia & Herzegovina, Faroe Islands, Guernsey, Isle of Man, Jersey, San Marino, Switzerland, Turkey (inc. Northern Cyprus)

Asia Pacific: Australia, New Zealand, Singapore, South Africa, Taiwan, Thailand

USA & Canada: USA, Canada

Row: All Other Countries

Row2: Andorra, Belize, Bhutan, Burundi, Comoros, Cook Islands, Cuba, Djibouti, Equatorial Guinea, Ethiopia, Greenland, Laos, Lebanon, Libya, Madagascar, Maldives, Sao Tome and Principe, Solomon Islands, Turkmenistan & Uzbekistan



Roaming Bundles:

Some users may have a free EU allowance, call us on 01276 539333 to confirm. The vast majority of Vodafone users have been opted into the following bundles:

Euro and World Traveller:

Each day you use your phone from within the most popular European destinations – whether back to the UK or within the country that you are visiting, you will pay a standard connection charge of £2.50 or £5.00 (ex VAT) per day to use your UK allowance and rates up until midnight in the UK when a new £2.50 or £5.00 charge will apply.

The following countries are included in these bundles:

Euro Traveller Countries - £2.50 per day				
Albania	Austria	Belgium	Bosnia & Herzegovina	Bulgaria
Croatia	Czech Republic	Denmark (inc. Faroe Islands)	Estonia	Finland
France	French West Indies	Germany	Gibraltar	Greece
Hungary	Iceland	Ireland	Isle of Man	Latvia
Liechtenstein	Lithuania	Luxembourg	Malta	Monaco
Netherlands	Norway	Poland	Portugal (inc. Madeira)	Romania
San Marino	Slovakia	Slovenia	Sweden	Switzerland
Spain (inc. Balearic Islands and Canary Islands)	Turkey	Cyprus (exc. Northern Cyprus)	Channel Islands (Jersey/Guernsey)	Italy (inc. San Marino and Vatican City)



World Traveller Countries - £5.00 per day

Anguilla	Antigua and Barbuda	Argentina	Aruba	Australia
Barbados	Bermuda	Bonaire	Brazil	British Virgin Islands
Canada	Cayman Islands	Chile	China	Colombia
Costa Rica	Curacao	Democratic Republic of Congo	Dominica	Dominican Republic
Ecuador	Egypt	El Salvador	Ghana	Grenada
Guatemala	Guyana	Haiti	Hong Kong	India
Indonesia	Israel	Jamaica	Japan	Kenya
Lesotho	Mexico	Mozambique	New Zealand	Panama
Peru	Puerto Rico	Qatar	Russia	Serbia
Singapore	South Africa	St. Kitts and Nevis	St. Lucia	St. Vincent
Suriname	Thailand	Trinidad and Tobago	Turks and Caicos Islands	
Uruguay	USA	US Virgin Islands		



Vodafone International (calling abroad from the UK):

You can opt in for £4.17 and use Vodafone International Service which will give discounted call rates to all countries, except for Satellite calls, Cuba, Island of Man and the Channel Islands.

Vodafone international call charges will charge for a minimum of one minute when any of the following numbers are called:

5p per minute to landlines and 15p per minute to mobiles

Albania, Andorra, Australia, Austria, Bangladesh, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, FYR Macedonia, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, India, Italy, Japan, Kosovo, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Montenegro, Netherlands, New Zealand, Nigeria, Norway, Poland, Portugal (including Azores and Madeira), Republic of Ireland, Romania, Russia, San Marino, Serbia, Singapore, Slovak Republic, Slovenia, South Africa, Spain (including Balearic and Canary Islands), Sweden, Switzerland, Thailand, Turkey, Vatican City

5p per minute to landlines and mobiles

Canada, China, USA

10p per minute to landlines and 20p per minute to mobiles

Argentina, Bahamas, Bermuda, Brazil, Egypt, Ghana, Iraq, Israel, Jamaica, Kenya, Korea South, Kuwait, Lebanon, Malaysia, Pakistan, Philippines, Saudi Arabia, Sri Lanka, Taiwan, Trinidad and Tobago, Ukraine, United Arab Emirates, Zimbabwe

30p a minute to landlines and mobiles

All other countries, excluding Cuba, the Channel Islands & Isle of Man (these are not included in Vodafone International)