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Out of Bundle o2

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Out of Bundle Charges – o2

The following charges apply once you have used your allowance, or if you call/text/browse outside of your allowance:

Destination	Charge per minute
Calls to other o2 mobiles	30p
Calls to landlines (01, 02, 03)	30p
Calls to other UK mobiles	33p/min (ex VAT)
Calls to 0800 and 0808 numbers	Free
Calls to 05 numbers	25p/min
Picture messages (home and roaming)	30p/min
o2 to o2 text	10p/min
GSM WAP	8p/min
Calls from UK to Europe	8p/min
Calls to o2 customer services	Free
Text messages	15p
Video calls	Data allowance
Data	Varies



o2 Directory Enquiry services (118402)	25p/min (ex VAT) access charge + service charge
All other Directory Enquiry services	£25p/min (ex VAT) access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	33p/min

Calls and texts internationally from the UK:

Region	Zone	Calls (per minute)	Texts
Channel Islands & Isle of Man	0	33p	15p
Ireland	1	8p	10.2p
Western Europe EU & non EU	2	8p	10.2p
Rest of Europe & Turkey	3	34.04p	10.2p
USA & Canada	4	14p	10.2p
Asia Pacific	5	25.53p	10.2p
Rest of world	6	76.6p	10.2p

For a full breakdown of international calling zones please see the Appendix.



Calls texts and browsing whilst abroad:

The standard charges for using your phone whilst using your o2 phone overseas:

Region	Calling the UK	Calling within these countries	Calling outside these countries	Receiving a call	Sending a text	Sending an audio, video, photo message (MMS)
Western Europe EU and non EU from 01 May 2016	3.6p	3.6p	79p	Free	1p	21p
Eastern Europe	81p	81p	1.79	52p	30p	21p
USA & Canada	90p	90p	1.79	39p	25p	21p
Asia Pacific	60p	60p	1.79	43p	30p	21p
Rest of world	1.2	1.79 (£1.20 in country)	1.79	85p	40p	21p

Call rates:

For calls made in Western Europe the minimum duration is 30 seconds, then charged in one second increments, rounded to the nearest penny. For calls made elsewhere the minimum duration is one minute then charged in 15 second increments.

All calls received while abroad are charged in one second increments, rounded to the nearest penny.



Data usage whilst roaming:

Region and Summary	Rate per MB
Zone 1 - European Countries	£0.04
Zone 2 - North America	£6.00
Zone 3 - Other Industrial Countries	£6.00
Zone 4 - Other	£6.00
Zone 5 - Other	£6.00
Satellite	£7.00
Satellite (in flight)	£7.00
Global Networks	£7.00
Greenland	£9.50
Andorra	£11.50
Sudan	£13.00
Brunei Darussalam	£17.50
Lebanon	£23.00
Bermuda	£23.00
O2 Directory Enquiry services (118402)	25p/min (ex VAT) access charge + service charge
All other Directory Enquiry services	£25p/min (ex VAT) access charge + service charge
Calls to 07 and 01 numbers in Jersey, Guernsey & Isle of Man	33p/min

For a full breakdown of roaming zones, please see the Appendix.



Roaming Bundles:

Some users may have a free EU allowance, call us on 01276 539333 to confirm.
All o2 users have been opted into the following bundles:

Tariff Name	Data Zone	RRP Line Rental	Bundle Type	Mins/SMS ~	Data	Repeat Frequency	Out of Bundle Rate
o2 World Daily Data Roaming #	2	£7.50 per 500MB	Individual	200 Minutes 200 Texts	500MB (up to 1000MB)	2 per calendar day (UK Time) £15 per day + OOB charges	600p per MB*
	3	£7.50 per 200MB	Individual	200 Minutes 200 Texts	200MB (up to 400MB)	2 per calendar day (UK Time) £15 per day + OOB charges	600p per MB*
	4	£7.50 per 50MB	Individual	Not Available	50MB (up to 100MB)	2 per calendar day (UK Time) £15 per day + OOB charges	600p per MB*
	5	£7.50 per 2MB	Individual	Not Available	2MB (up to 4MB)	2 per calendar day (UK Time) £15 per day + OOB charges	600p per MB*

Switching between zones will generate a daily charge each zone entered.

* Worldwide rates are 600p Per MB unless states in the tables below.

~ Mins and Texts are calls to UK landlines and mobiles.



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APPENDIX



o2 Roaming Zones

Europe – Zone 1 (3.6p per MB or Opt into £1.66 for 100MB for 24 hours)

Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French West Indies, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Isle of Man, Italy, Jersey, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovakia (Slovak Republic), Slovenia, Spain, Sweden, Switzerland

North America – Zone 2 (600p per MB or Opt into £7.50 for 200MB for 24 hours)

Canada, United States of America

Other Industrial Countries – Zone 3 (600p per MB or Opt into £7.50 for 100MB for 24 hours)

Albania, Anguilla, Antigua and Barbuda, Argentina, Australia, Bahrain, Bangladesh, Barbados, Belarus, Botswana, Brazil, British Virgin Islands, Cape Verde, Cayman Islands, Chile, China, Colombia, Costa Rica, Côte d'Ivoire, Democratic Republic of Congo, Dominica, Ecuador, Egypt, El Salvador, Fiji, Gabon, Ghana, Grenada, Guatemala, Hong Kong, India, Indonesia, Israel, Japan, Kazakhstan, Kenya, Korea, Madagascar, Malawi, Malaysia, Mexico, Montenegro, Montserrat, New Zealand, Nicaragua, Nigeria, Pakistan, Panama, Papua New Guinea, Peru, Philippines, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saudi Arabia, Sierra Leone, Republic of Serbia, Seychelles, Singapore, South Africa, Sri Lanka, St. Vincent and the Grenadines, Taiwan, Tanzania, Thailand, Tonga, Turkey, Turks and Caicos Islands, United Arab Emirates, Uganda, Ukraine, Uruguay, Virgin Islands, Venezuela, Zambia



**Other– Zone 4
(600p per MB or Opt into £7.50 for 25MB for 24 hours)**

Afghanistan, Aruba, Azerbaijan, Benin, Burundi, Cameroon, Chad, Congo, Dominican Republic, Equatorial Guinea, Falkland Islands, French Polynesia, Guinea, Guyana, Haiti, Honduras, Jamaica, Kosovo, Kuwait, Republic of Macedonia, Republic of Moldova, Mauritania, Netherlands Antilles, Niger, Paraguay, Swaziland, Timor-Leste, Togo, Trinidad and Tobago, Uzbekistan, Vanuatu, Yemen

**Other– Zone 5
(600p per MB or Opt into £7.50 for 2MB for 24 hours)**

Algeria, Angola, Armenia, Bahamas, Belize, Bolivia, Bosnia and Herzegovina, Burkina Faso, Burma, Cambodia, Cuba, Ethiopia, Gambia, Georgia, Guam, Iran, Iraq, Jordan, Kyrgyzstan, Lao People's Democratic Republic, Lesotho, Liberia, Libya, Macau, Maldives, Mauritius, Mongolia, Morocco, Mozambique, Namibia, Nepal, Oman, Palestine, Senegal, St Lucia, Syria, Tajikistan, Tunisia, Turkmenistan, Vietnam, Zimbabwe



**Other– Zone 6
(Not eligible for roaming data bundles)**

OnWaves	£7.00	40%
AeroMobile	£7.00	40%
Maritime Communications	£7.00	40%
OnAir	£7.00	40%
Global Networks	£7.00	40%
Greenland	£9.00	10%
Andorra	£11.50	10%
Sudan	£12.50	10%
Brunei Darussalam	£17.00	10%
Lebanon	£22.00	10%
Bermuda	£22.00	10%



o2 International Call Zones

Zone 0
Channel Islands & Isle of Man
Zone 1
Ireland
Zone 2
Andorra, Austria, Belgium, Bulgaria, Canary Islands, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal, Romania, San Marino, Slovak Rep, Slovenia, Spain, Sweden, Switzerland, Vatican City
Zone 3
Albania, Algeria, Bosnia, Croatia, Cyprus, Iceland, Kosovo, Libya, Macedonia, Montenegro, Morocco, Serbia, Tunisia, Turkey
Zone 4
Alaska, Canada, Cocos Islands, Hawaii, Northern Marianna Islands, United States of America (USA)
Zone 5
Australia, Christmas Island, Hong Kong, Japan, Malaysia, New Zealand, Singapore, South Africa



Zone 6

Abkhazia, Afghanistan, American Samoa, Angola, Anguilla, Antarctica, Antigua and Barbuda, Argentina, Armenia, Aruba, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bora Bora, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Rep, Chad, Chile, China, Colombia, Comoros, Congo, Congo (DRO), Cook Islands, Costa Rica, Cuba, Curacao, Diego Garcia, Djibouti, Dominica, Dominican Republic, East Timor, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Guiana, French Polynesia, French West Indies, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guinea, Guinea Bissau, Guyana, Haiti, Honduras, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Jordan, Kazakhstan, Kenya, Kiribati, North Korea, South Korea, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Macau, Madagascar, Malawi, Maldives, Mali, Marshall Islands, Martinique, Mauritania, Mauritius, Mayotte, Mexico, Micronesia, Moldova, Mongolia, Montserrat, Moorea, Mozambique, Myanmar, Namibia, Nauru, Nepal, New Caledonia, Nicaragua, Niger, Nigeria, Niue, NLD Antilles, Norfolk Island, Oman, Pakistan, Palau, Palestine, Panama, Papua, New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Reunion, Russia, Rwanda, Sao Tome & Principe, Saudi Arabia, Senegal, Seychelles, Sierra Leone, Solomon Islands, Somalia, Sri Lanka, St. Helena, St. Kitts, St. Lucia, Saint Maarten, St. Pierre & Miguel, St. Vincent, Sudan, South Sudan, Suriname, Swaziland, Syria, Tahiti, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tokelau, Tonga, Trinidad and Tobago, Turkmenistan, Turks and Caicos, Tuvalu, Uganda, Ukraine, United Arab Emirates (UAE), Uruguay, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Wallis & Futuna, Western Samoa, Yemen, Zambia, Zimbabwe, Ships/Ferries/Airplane networks