

## Product Sheet



**For over 27 years, iCS Communications has been supplying our customers effective telecoms solutions. We are committed to giving our customers the best service possible, giving high level technical expertise with a friendly face.**

### Why choose iCS Communications and Avaya?

iCS Communications has been working with Avaya from the very beginning. We have engineers and specialists who know Avaya's systems inside out. This means you will get the best system for your business combined with the best technical support.

### Who are Avaya?

Avaya is a global leader in communications systems. It provides unified communications, contact centres, data solutions and related services directly and through its channel partners to leading businesses and organisations around the world. Businesses of all sizes depend on Avaya for unified communications that improve efficiency, collaboration, customer service and ultimately, competitiveness.

Unified communications simplify the proliferation of technologies that businesses deal with every day. Their solutions integrate voice, video and data, enabling users to communicate and collaborate in real time, in the mode best suited to each interaction. This eliminates inefficiencies in communications to make organisations more productive and responsive.



### Features and Benefits:

- Seamlessly integrated - reply to email with your voice, turn an Instant Message into a conference call, and answer your desk phone from your mobile
- Productivity focused – use the same interface to collaborate real-time across all your tools, including desktop video, social media, conferencing, and more
- Reliable and secure for businesses of all shapes and sizes
- Increased businesses agility through flexible system combined with lower costs

**Call iCS Communications today on 0800 9 77 88 99 to find out more about Avaya systems and book a no obligation demo.**



### About iCS Communications

iCS Communications is an independent supplier of business telecoms, data and energy to UK businesses. With more than two decades' experience, we provide you with value for money by offering the essential services you need to operate efficiently.